Case 3:08-cv-03237-PJH Document 1

Filed 07/03/2008 Page 1 of 33

TLER MENDELSON
ROFESSIONAL CORPORATION
650 California Street
20th Floor
Francisco, CA 94108.2693
415.433 1940

II. INTRADISTRICT ASSIGNMENT

2. Venue in the San Francisco Division is proper because the events giving rise to Plaintiff's claim occurred in San Mateo County, California. N.D. Cal. R. 3-2(c).

III. GENERAL INFORMATION

- 3. On June 4, 2008, Plaintiff filed a Complaint in the Superior Court of the State of California, County of San Mateo, entitled, <u>LOU ANN LOWENSTEIN v. SEARS, ROEBUCK & COMPANY, a corporation and DOES I-XX</u>, designated as Case No. CIV-473392.
- 4. In the Complaint, Plaintiff alleges that she was discriminated against in her employment with Defendant on the basis of her disability. A true and correct copy of the Summons and Complaint from the San Mateo County Superior Court is attached hereto as **Exhibit "A**."
- 5. On June 5, 2008, Defendant was served with the Summons and Complaint, via process server on Defendant's registered agent for service. A true and correct copy of the Service of Process is attached hereto as **Exhibit "B**."
- 6. On July 3, 2008, Defendant filed a General Denial and Affirmative Defenses pursuant to Cal. Code of Civ. Proc. § 431.30 in the San Mateo County Superior Court. A true and correct copy of Defendant's General Denial and Affirmative Defenses is attached hereto as **Exhibit "C"**.
- 7. There is no other defendant, other than Sears, Roebuck and Co., named in the Complaint.
- 8. This Notice to Federal Court of Removal of Civil Action is timely in that it is filed within thirty days of June 5, 2008, the date Plaintiff's complaint was served on Defendant. Cal. Code of Civ. Proc. §415.30(c); Murphy Brothers, Inc. v. Michetti Pipe Stringing, Inc., 526 U.S. 344 (1999); Brown v. Demco, Inc., 792 F.2d 478 (5th Cir. 1986) (thirty day removal period runs for all defendants from the date served with the original complaint); McAnally Enterprises, Inc. v. McAnally, 107 F. Supp. 2d 1223, 1229 (C.D. Cal. 2000) (same).
- 9. The aforementioned action is a civil action in which this Court has original jurisdiction under provision of Title 28, § 1332(a) of the United States Code and is one that may be removed to this court by Defendant, pursuant to Title 28, Section 1441(b) of the United States Code. This case is a civil action between citizens of different states and it is obvious from the face of the Firmwide:85718055.1 053194.1005

IV. DIVERSITY

- 10. Diversity grounds for removal exist based upon the following:
- a. Defendant is informed and believes that Plaintiff was, at the time of commencing this action, and still is, a citizen and resident of San Mateo County, California. (Complaint ¶2.)
- b. At the time this action was commenced in state court, Defendant was, and still is, a corporation incorporated under the laws of the State of New York with its principal place of business in the State of Illinois. Thus, Defendant is not a citizen of the State of California where this action was brought. 28 U.S.C. §§1332 (c)(1).
- c. Defendants designated as DOES I to XX are fictitious defendants, are not parties to this action, have not been named or served, and are to be disregarded for the purpose of this removal. 28 U.S.C. § 1441(a). McCabe v. General Foods Corp., 811 F.2d 1336, 1339 (9th Cir. 1987). The Doe defendants, therefore, need not consent to this removal.
 - 11. No other party has been named or has been served as of the date of this removal.

V. AMOUNT IN CONTROVERSY

- 12. In order to satisfy the \$75,000 amount in controversy requirement, the removing party must demonstrate that the amount in controversy "more likely than not" exceeds \$75,000. Sanchez v. Monumental Life Ins. Co., 102 F.3d 398, 404 (9th Cir. 1996).
- 13. The District Court may consider whether it is facially apparent from the complaint that the jurisdictional amount is met. Singer v. State Farm Mutual Auto Ins. Co., 116 F.3d 373, 377 (9th Cir. 1997); Conrad Assoc. v. Hartford Accident & Indemnity Co., 994 F. Supp. 1196, 1198 (N.D. Cal. 1998).
- 14. In the present case, Plaintiff's Complaint seeks monetary damages, lost wage earnings, retirement benefits and other employee benefits, emotional distress damages, attorney's fees, which, on the face of the complaint, seek an aggregate amount in excess of \$75,000. The aggregation of Plaintiff's claims is sufficient to meet the \$75,000 amount in controversy requirement. Wolde-Meskel v. Vocational Instruction Project Community Services, Inc., 166 F.3d Firmwide:85718055.1 053194.1005

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LITTLER MENDELSON
A PROFESSIONAL CORPORATION
650 California Street
20th Floor

59, 62 (2d Cir. 1999); White v. FCI USA, Inc. (5th Cir. 2003) 319 F.3d 672, 674.	See Bank of
California v. Twin Harbors Lumber Co., 465 F.2d 489, 491 (9th Cir. 1972).	

- 15. In addition to compensatory damages, punitive damages are also properly included in computing the jurisdictional amount. Gibson v. Chrysler Corp., 261 F.3d 927, 945 (9th Cir. 2001). In this matter, Plaintiff has pleaded claims for punitive damages in paragraph 32. A removing defendant may demonstrate that it is "facially apparent" from the complaint that the claims likely exceed \$75,000, by showing that punitive damages have been pleaded. In White v. FCI USA, Inc., 319 F.3d 675-676, the Court held that it was facially apparent that plaintiff's wrongful termination claim exceeded the \$75,000 amount in controversy jurisdictional requirement based on her "lengthy list of compensatory and punitive damages" which included a claim for loss of pay, benefits, impaired future earning capacity, harm to credit and emotional distress.
- 16. Plaintiff has also pleaded a claim for emotional distress damages and attorney's fees. Attorney's fees recoverable by statute or contract are also properly included in the amount in controversy. See Galt G/S v. JSS Scandinavia, 142 F.3d 1150, 1156 (9th Cir. 1998). Prevailing plaintiffs asserting claims for discrimination under the Fair Employment and Housing Act "FEHA" may recover attorney fees. See Cal. Govt. Code § 12965(b); Cal. Code of Civ. Proc. §§ 1032, 1033.5(a)(10).
- 17. Accordingly, it is apparent from the face of the Complaint that the \$75,000 amount in controversy requirement is met. See Bosinger v. Phillips Plastics Corp., 57 F. Supp.2d 986, 989 (S.D. Cal. 1999) (finding federal jurisdiction over matter, noting that since plaintiff had pleaded contract and tort damages, along with punitive damages, the complaint exceeded the \$75,000 amount in controversy requirement).
 - 18. Therefore, this Court has jurisdiction over this matter pursuant to 28 U.S.C. § 1332.
- 19. Defendant Sears, Roebuck and Co., and its attorneys, join and consent to the removal of this cause to the United States District Court for the Northern District of California, San Francisco Division.
- 20. All pleadings, process or orders received by Defendant in the case are attached hereto. Defendant has received no other process pleadings or orders.

VI. NOTICE TO COURT AND ADVERSE PARTIES

21. Contemporaneously with the filing of this Notice of Removal in the United States
District Court for the Northern District of California, written notice of the removal will be given by
the undersigned to Plaintiff's counsel and a copy of this Notice of Removal will be filed with the
Clerk of the Superior Court for the State of California, County of San Mateo.

Dated:July 3, 2008

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DENNIS M. BROWN LITTLER MENDELSON A Professional Corporation Attorneys for Defendants SEARS, ROEBUCK AND CO.

Kelley

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5.

LITTLER MENDELSON A PROFESSIONAL CORPORATION 650 California Street 20th Floor an Francisco, CA 94108.2693 415.433.1940

EXHIBIT A

SUMMONS (CITACION JUDICIAL)

NOTICE TO DEFENDANT: (AVISO AL DEMANDADO): SEARS; ROEBUCK AND CO., a corporation; and DOES 1 through 20, inclusive.

YOU ARE BEING SUED BY PLAINTIFF: (LO ESTA DEMANDANDO EL DEMANDANTE): LOU ANN LOWENSTEIN

SUM-100

FOR COURT USE ONLY (SOLO PARA USO DE LA CORTE)

ENDORSED FILED SAN MATEO COUNTY

JUN 0 4 2008

Clerk of Hr. Superior Court By R. Montgomery DEPUTY OLEFUS

You have 30 CALENDAR DAYS after this summons and lagal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hearyour case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Salf-Help Center (www.courtinfo.ca.gov/selfneip), your county law library, or the courthouse nearest you. If you cannot pay the filling fee, ask the court clerk for a fee waiver form. If you do not file your response on time, you may lose the case by default, and your wages, money, and property may be taken without further warning from the court.

There are other legal requirements. You may want to call an attorney right away. If you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site (www.lawhelpcelifornia.org), the California Courts Online Self-Help Center (www.countinfo.ca-goviselfhelp), or by contacting your local court or county bar association.

Tiene 30 DIAS DE CALENDARIO después de que le entreguen esta citación y papeles legales para presentar una respuesta por escrito en esta corte y hacer que se entregue una copia al demandante. Una carta o una llamada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. Es posible que haya un formulario que usted pueda usar pera su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Áyuda de las Cortes de California (www.courtinfo.ca.gov/selfnelp/espanoi/), en la biblioteca de layes de su condado o en la corte que le quede más carca. Si no puede pagar la cuota de presentación, pida al secretario de la corte que le dé un formulario de exención de pago de cuotas. Si no presenta su raspuesta a tlempo, puede perder el caso por fucumplimiento y la corte la podrá quitar su sueldo, dinero y bienes sin más advertencia.

Hay obos requisitos logales. Es recomendable que ilame a un abogado inmediatamenta. Si no conoce a un abogado, puede llamar a un servicio de remisión a abogados. Si no puede pagar a un abogado, es posible que cumpla con los requisitos para obtener servicios legalas gratultos de un programa de servicios legalas sin finas de lucro. Pueda encontrar estas grupos sin finas de lucro en el sitio web de California Legal Services, (www.lawhelpcalifornia.org), an el Centro de Ayuda de las Corias de California, (www.courtinfo.ca.gov/setifieip/espanol/) o poniêndose en contacto con la corte o el colegio de abogados locales.

The name and address of the court is: (El nombre y dirección de la corte es): CASE NUMBER 473392

San Mateo Superior Court					
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The name, address, and telephone number (El nombre, la dirección y el número de telé:	fono del abogado del demi	makike, u uci ucingnocii	to due to con	e abogado, es):	
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1875 Century Park East, S	Suite 700	Los Angeles,	CA 9006	1	
310 284 3252 DATE: 198 0 4 2008	JOHN C. FITTON	Clerk, by (Secretario)	. R.	KONICONERA	Deputy (Adjunto)
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NOTICE '	to the person derive	D: You are served			
[ISEAL]	es an individual defendant.	•	_1E.A.		
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Neil Gieleghem S Gieleghem Law Office SBN 107389 1 SAN MATEO COUNTY 1875 Century Park East, Suite 700 Los Angeles, CA 90067 Telephone: (310) 284-3252 Telecopier: (310) 284-3253 ngjeleghem@sboglobal.net 2 JUN 0 4 2008 3 Clerk: The Superior Court

By Rationsparency

DEPUTY CLERK 4 Attorneys for Plaintiff Lou Ann Lowenstein 5 6 7 8 SUPERIOR COURT OF THE STATE OF CALIFORNIA 9 COUNTY OF SAN MATEO 10 CASE NO. CIV 4 7 3 3 9 2 11 LOU ANN LOWENSTEIN, 12 Plaintiff, PLAINTIFF'S COMPLAINT FOR: 13 1. DISCRIMINATION IN VIOLATION OF CALIFORNIA FAIR EMPLOYMENT AND HOUSING ACT 14 SEARS, ROEBUCK AND CO., a corporation; and DOES 1 through 20, inclusive, 15 JURY TRIAL DEMANDED Defendants. 16 by fax 17 PlaintiffLOU ANN LOWENSTEIN (hereinafter "Plaintiff" or "Lowenstein") alleges as 18 19 follows, and demands a trial by jury of all issues and for causes of action set forth below: 20 GENERAL ALLEGATIONS 21 This Court is the proper court and this action is properly filed in the County of 22 San Mateo, State of California because Defendants do business in the County of San Mateo; 23 because Defendants' obligations and liability arise therein; and because the wrongful acts by 24 Defendants complained of herein were committed in this County. 25 Plaintiff is a female person born on or about February 14, 1961, and at all times 26 relevant was and is a resident of the County of San Mateo, State of California. Plaintiff was 27 employed by Defendants from October, 1985 to December 3, 2005, when she was discriminated 28 against and constructively discharged in violation of California law, as alleged below.

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- Plaintiff is informed and believes, and thereon alleges, that Defendant SEARS, 3. ROEBUCK AND CO. (hereinafter "Sears") is a New York corporation doing business in, among other locations, the County of San Mateo at, among other locations, 40 Hillsdale Mall, San Mateo, California.
- The true names and capacities, whether individual, corporate, associate, or 4, otherwise, of DOES 1 through 20 are unknown to Plaintiff at this time, who therefore sues the DOE Defendants by such fictitious names. Plaintiff will amend this Complaint to show the true names and capacities of said DOE Defendants when the same have been ascertained.
- At all relevant times alleged herein Plaintiff was employed by Defendants under 5. an employment agreement that was partly written, partly oral and partly implied.
- Plaintiff is informed and believes, and thereon alleges, that each and all of the acts and omissions alleged herein were performed by, and/or attributable to, all Defendants, each acting as agents and/or employees of each other, and/or acting under the direction and control of each other; and that said acts and failures to act were within the course and scope of said agency, employment and/or direction and control. Plaintiff is informed and believes, and thereon alleges, that at all times material hereto Defendants were and are the agents of each other.

ALLEGATIONS COMMON TO ALL CAUSES OF ACTION

Plaintiff Suffers From Turner Syndrome

- Until shortly before she was constructively discharged, Ms. Lowenstein had 7. worked for Sears without incident for about 20 years (from approximately October, 1985 to December, 2005) as a merchandising and customer assistance person, and was earning \$10.95 an hour at the time of her termination.
- At the time she was hired, Ms. Lowenstein suffered from (and still suffers from) a well-recognized medical condition known as "Turner Syndrome" ("TS"). Plaintiff is informed and believes, and on that basis alleges, that, broadly stated, TS is a chromosomal condition that describes girls and women with common features that are caused by complete or partial absence of the second sex chromosome. The syndrome is named after Dr. Henry Turner, who was among the first to describe its features in the 1930s.

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- Plaintiff is informed and believes, and thereon alleges, that TS occurs in 9. approximately 1 in 2,000 live female births, and in as many as 10% of all miscarriages. TS has a number of physical characteristics, the most common or obvious of which is shorter stature. The average height of an adult TS woman who has received human growth hormone treatment is 4'8." Consistent with this, Ms. Lowenstein is of very diminutive stature.
- Plaintiff is informed and believes, and thereon alleges, that TS has other physical 10. characteristics, the presence and/or degree of which vary greatly between individuals. TS individuals are, on average, of normal overall intelligence with the same variance as the general population. Ms. Lowenstein, however, suffers from mental impairment as a result of her condition. Despite this mental impairment, Ms. Lowenstein is a high school graduate, and can communicate and function effectively in the workplace (as evidenced by her long employment with Sears).
- Plaintiff is informed and believes, and thereon alleges, that TS individuals can 11. be more "retiring," and less confrontational, in high-stress situations. In this regard, Ms. Lowenstein is more sensitive to unwarranted criticism and harassment, and less able to "defend" herself, than a similarly situated non-TS person.

Despite Suffering From Turner Syndrome, Ms. Lowenstein Worked Successfully For Sears For Almost Two Decades

- Ms. Lowenstein's TS was not an issue for Sears when she was hired in 1985 to 12. stock merchandise on the sales floor, to return merchandise to the sales floor from the fitting rooms, and to organize merchandise by size on the correct racks. Broadly stated, Ms. Lowenstein held the same position, and did the same core job functions, throughout her tenure at Sears, although she worked at several different Sears stores in the San Francisco Bay Area.
- There is no evidence that Sears had any issues with Ms. Lowenstein's ability to 13. do her job, or her job performance, for almost 20 years after her hire. To the contrary, Ms. Lowenstein clearly met all of Sears's expectations, as evidenced by her continued employment and the lack of any evidence of unsatisfactory job performance.
 - Ms. Lowenstein enjoyed working for Sears, and enjoyed the sense of 14.

responsibility and freedom she gained by being employed. Ms. Lowenstein also enjoyed interacting with her follow Sears employees, and with customers. These emotionally affirming aspects of Ms. Lowenstein's employment were particularly important to her. Ms. Lowenstein's condition requires her to live with her elderly parents, and the sense of personal worth and identity, and the interaction with other people, that she got from her job represent a significant aspect of her damages.

The Work Environment Changes When Ms. Lowenstein Is Assigned To A New Supervisor

- 15. There is no reason to believe that Ms. Lowenstein would not have continued to work for Sears until her retirement at age 65. In approximately April, 2005, however, Ms. Lowenstein was assigned a new immediate supervisor, Jayti Dasgupta. (Plaintiff is informed and believes, and on that basis alleges, that Dasgupta was Plaintiff's "supervisor" in the Sears workplace within the meaning of California's Fair Employment and Housing Act ("FEHA").) From that point on, Ms. Lowenstein's working conditions deteriorated consistently until her constructive discharge in late November/early December, 2005.
- 16. Dasgupta seemed to take an immediate dislike to Ms. Lowenstein. Dasgupta found fault with virtually everything that Ms. Lowenstein did, even though her work performance remained the same. For example, Dasgupta would repeatedly complain that Ms. Lowenstein "wasn't working fast enough" in re-racking merchandise, and clap her hands at Ms. Lowenstein in a demeaning manner in an effort to make her work faster.
- Dasgupta also made derogatory comments about Ms. Lowenstein to the latter's fellow employees; yelled at her in front of other employees (and customers); and otherwise went out of her way to make Ms. Lowenstein's working environment as unpleasant as possible. On a number of occasions, Dasgupta's harassment reduced Ms. Lowenstein to tears, which were noticed by other employees and customers.
- 18. Dasgupta also made a deliberate effort to "rattle" Ms. Lowenstein; to make her nervous; and to force her to quit. Among other things, Dasgupta repeatedly asked Ms. Lowenstein "How did you get a job here?"; claimed that she was the only merchandising

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associate that ever made any mistakes; and told Ms. Lowenstein that "If you don't shape up in 30 days, you're gone."

Document 1

- Dasgupta's sudden fault-finding campaign against Ms. Lowenstein stands in stark 19. contrast to the latter's prior employment history with Sears. This campaign is patently pretextural. Whatever the improper and illegal motivation for this ill-treatment - e.g., lack of proper management training and supervision; ignorance of the applicable anti-discrimination laws; misplaced concern about Ms. Lowenstein's appearance to customers - Dasgupta clearly decided that Ms. Lowenstein "had to go."
- Other Sears employees noticed the way in which Dasgupta was singling out Ms. 20. Lowenstein, including the store's Human Resources officer, Holly Wolak. Unfortunately, the latter apparently did nothing to address the problem, and Dasgupta's harassment continued.
- Ms. Lowenstein ultimately reached her breaking point. In October 2005, she met 21. with Ms. Dasgupta and the store manager, Valerie Funai. (Plaintiff is informed and believes, and on that basis alleges, that Funai also was Plaintiff's "supervisor" in the Sears workplace within the meaning of the FEHA). Ms. Lowenstein requested to be transferred to another department. This request was refused, and Dasgupta's harassment campaign continued unchecked.
- On or about November 30, 2005, Dasgupta again unfairly harassed Ms. Lowenstein about her job performance, and again reduced her to tears. Ms. Lowenstein became so upset that she did not feel she could remain in the workplace for the three-hour remainder of her shift, and told Dasgupta she was leaving for the day. As she left, Ms. Lowenstein returned to Dasgupta the store mobile telephone that she had been using in connection with her job duties.
- In the process of leaving for the day, Ms. Lowenstein did not say "I quit," or 23. anything else that would have caused a reasonable, unbiased supervisor to conclude that Ms. Lowenstein was suddenly and unceremoniously ending her employment with Sears after almost 20 years on the job. Consistent with this, Ms. Lowenstein returned for work on her next scheduled shift day. On arrival, however, Ms. Lowenstein was told that she had "abandoned" her job by leaving early on November 30, 2005.
 - Significantly, Sears's internal documentation is inconsistent with the company's 24.

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current claim that Ms. Lowenstein "quit" or "abandoned her job" on November 30, 2005. Specifically, the "Associate Separation Form" prepared by the store's Human Resource officer, Ms. Wolak, states that Ms. Lowenstein "voluntarily terminated" her employment effective December 3, 2005.

Sears's Failure To Conduct An Impartial Investigation Of Ms. Lowenstein's Claims of Harassment And Discrimination

25. After her constructive discharge, Ms. Lowenstein complained in writing to Sears about her mistreatment. As far as Ms. Lowenstein is aware, Sears failed to conduct any impartial investigation into her claims as required by California law. For example, Sears has never requested to interview Ms. Lowenstein, and Ms. Lowenstein has no information that the company interviewed any of the potential employee and customer witnesses to her mistreatment. Further, Ms. Lowenstein is unaware that Sears ever took any disciplinary action against Dasgupta, or the other supervisory personnel involved.

Exhaustion of Administrative Remedies

26. On or about June 14, 2006, Ms. Lowenstein filed an administrative complaint with the California Department of Fair Employment and Housing ("DFEH)" against Sears, which complaint also named Ms. Dasgupta. A true and correct copy of this DLSE complaint is attached hereto as Exhibit A. On or about June 8, 2007, the DFEH issued Plaintiff "right-to-sue" letters as to Sears and as to Ms. Jayti. True and correct copies of these right-to-sue letters are Exhibit B and made part hereof. Therefore, all conditions precedent to the institution of this lawsuit have been fulfilled.

FIRST CAUSE OF ACTION

(Discrimination in Employment In Violation of the FEHA, Against All Defendants, Cal. Gov. Code § 12940 et seq.)

- 27. Plaintiff hereby re-alleges and incorporates by reference, as though fully set forth herein, the allegations contained in Paragraphs 1 through 26, above.
- 28. Defendants are subject to the laws of the State of California and are entities subject to suit under the FEHA for discrimination. The FEHA, Gov. Code § 12940(h) makes

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it an unlawful employment practice for an employer to discriminate against any person in recruiting, hiring, training, promotion, compensation, discipline or discharge, or any other term, condition or privilege of employment because of, among other things, physical and/or mental disability.

- In acting in the manner alleged above, Defendants engaged in an unlawful 29. employment practice against Ms. Lowenstein, in violation of the FEHA.
- Further, Defendants, via their supervisors, and/or its agents knew or should have 30. known of the discrimination committed against Ms. Lowenstein and failed to take prompt remedial action; failed to investigate adequately, or at all, Ms. Lowenstein's complaints of harassment and discrimination; and discipline the culpable employees involved.
- As a proximate result of Defendants' actions, Ms. Lowenstein suffered and will 31. continue to suffer damages in terms of lost wages, lost bonuses, and other compensation benefits, attorneys' fees, costs of suit and other pecuniary loss according to proof, and in an amount in excess of the jurisdictional threshold of this Court. Ms. Lowenstein has also suffered and will continue to suffer physical and emotional injuries, including nervousness, humiliation, depression, anguish, embarrassment, fright, shock, pain, discomfort and anxiety in an amount to be proven at trial.
- Ms. Lowenstein is informed and believes that Defendants' acts, as herein alleged, 32. were carried out by its supervisory/managerial employees, officers and directors, and were directed or ratified by Defendants with a conscious disregard of Ms. Lowenstein's rights and with the intent to vex, injure, and annoy her, such as to constitute oppression, fraud or malice under Civil Code § 3294, entitling Ms. Lowenstein to punitive damages in a sum appropriate to punish and set an example of Defendants.
- As a result of Defendants' discriminatory acts and wrongdoing as alleged herein, Ms. Lowenstein also is entitled to reasonable attorneys' fees and costs of suit as provided in the FEHA, Government Code § 12965(b).

PRAYER

WHEREFORE, Plaintiff prays for judgment against Defendants, and each of

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1.	For a money judgment representing compensatory damages in	ncluding lost wa	ges
rnings, retir	ement benefits and other employee benefits, and all other sum	s of money, toget	he
ith interest (on these amounts, according to proof;	•	

- For a money judgment for mental pain and anguish and emotional distress, cording to proof;
 - For an award of punitive damages, according to proof; 3.
 - For costs of suit and attorney fees; 4.
 - For prejudgment and postjudgment interest; and 5.
 - For any other relief that is just and proper. 6.

ated: June 3, 2007

GIELEGHEM LAW OFFICE

Plaintiff Lou Lowenstein

8_

EXHIBIT A
DEFH COMPLAINT

Page 17 of 33

(650) 295-2035

RESPONDENT CODE

59

COUNTY CODE

081

NO. OF EMPLOYEESIMEMBERS 10,000 THE PARTICULARS ARE:

SEX DISABILITY

STATE

☐ RELIGION

CAUSE OF DISCRIMINATION BASED ON (CHECK APPROPRIATE BOX[ES])

CA

□ AGE □ MARITAL STATUS □ MEDICAL CONDITION (cancer or genetic characteristics) □ OTHER (SPECIFY)

ADDRESS

San Mateo

CITY

☐ RACE

40 Hilisdale Mall

Between April 2004, and November 30, 2005, I was harassed by Jayti Dasgupta, Manager. On November 30, 2005, I was constructively discharged (forced to quit). I began working for the l. employer on October 30, 1985. At the time my employment ended I was earning \$10.95 an hour.

94403

DATE MOST RECENT OR CONTINUING DISCRIMINATION

TOOK PLACE (month, day, and year) 11/05/05

COUNTY

San Mateo

☐ NATIONAL ORIGINANCESTRY ☐ DENIAL OF FAMILYMEDICAL LEAVE ☐ SEXUAL ORIENTATION

- I believe I was harassed on the basis of my disability, Turner Syndrome, and constructively II. discharged because of the harassment. My belief is based on the following:
 - A. Between April 2004, and November 30, 2005, I was harassed because of my disability by Jayti Dasguta, Manager. The harassment was verbal in nature, and the conduct was severe and pervasive enough to create a hostile work environment. (notes on file with DFEH)
 - B. In October 2005, during a meeting with the Manager, and Store Manager, I requested to transfer to another department because of the harassment, but I was denied. The employer failed to provide me a harassment free work environment and take immediate action when I reported the harassment.
 - C. On November 30, 2005, I was constructively discharged due to the harassment of Jayti Dasguta, and the employer falling to provide me a harassment free work environment.

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*	*	*	EMPLOYMENT	*	*	*

· EM	LOYME	in i		
MPLAINT OF DISCRIMINATION UND	ER	DFEH #	# E2005	506 A-1324-0V-pe
E PROVISIONS OF THE CALIFORNIA IR EMPLOYMENT AND HOUSING ACT	•	EEOC#		N/A
PLAINANT'S NAMEIS) (Indicate Mr. or Ms.) wenstein, Lou Ann (Ms.)				
PONDENT'S NAME				•
PARTICULARS ARE:				
D. I have successfully worked for the problems until Jayti Dasguta beca	e employer fo ame my Man	or twenty in A	years (20) a pril 2004.	nd never had any
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•				JUN 1 4 2006
	Page 2 of 2	2	•	Pi: 346 partico peter 346 app
ped and mailed for signature on 06/12/06 I also want this charge filed with the Federal Equal Emplo	vment Opportun	ity Commiss	ion (EEOC).	•
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EXHIBIT B DEFH "RIGHT TO SUE" LETTERS)

STATE OF CALIFORNIA - STATE AND CONSUMER SERVICES AGENCY

ARNOLD SCHWARZENEGGER, Governor

DEPARTMENT OF FAIR EMPLOYMENT & HOUSING 1515 Clay Street, Suite 701, Oakland, CA 94612 (510) 622-2973 TY (500) 700-2320 Fax (510) 622-2952

www dieh.ca gov



June 8, 2007

NEIL GIELEGHEM ATTY LAW OFFICES OF NEIL GIELEGHEM 1801 CENTURY PARK, E. STE 2300 LOS ANGELES, CA 90067

BF.

E200506A1324-00-pe/37AA604343

LOWENSTEIN/SEARS

Dear NEIL GIELEGHEM:

NOTICE OF CASE CLOSURE

The consultant assigned to handle the above-referenced discrimination complaint that was filed with the Department of Fair Employment and Housing (DFEH) has recommended that the case be closed effective June 8, 2007. Please be advised that this recommendation has been accepted.

Based upon its investigation, DFEH is unable to conclude that the information obtained establishes a violation of the statute. This does not certify that the respondent is in compliance with the statutes. No finding is made as to any other issues that might be construed as having been raised by this complaint.

This letter is also your Right-To-Sue Notice. According to Government Code section 12965, subdivision (b), a civil action may be brought under the provisions of the Fair Employment and Housing Act against the person, employer, labor organization or employment agency named in the above-referenced complaint. This is also applicable to DFEH complaints that are filed under, and allege a violation of Government Code section 12948 which incorporates Civil Code sections 51, 51.7, and 54. The civil action must be filed within one year from the date of this letter. However, if your civil complaint alleges a violation of Civil Code section 51, 51.7, or 54, you should consult an attorney about the applicable statutes of limitation. If a settlement agreement has been signed resolving the complaint, it is likely that your right to file a private lawsuit may have been waived.

Notice of Case Closure Page Two

This case may be referred to the U.S. Equal Employment Opportunity Commission (EEOC) for further review. If so, pursuant to Government Code section 12965, subdivision (d)(1), your right to sue will be tolled during the pendency of EEOC's review of your complaint.

DFEH does not retain case files beyond three years after a complaint is filed, unless the case is still open at the end of the three-year period.

Sincerely,

Herbert Yarbrough District Administrator

cc: Case File

Jeanne Barlett
Fair Employement Consultant
Sears Holding Management Corp
3333 Beverly Road, A3-119B
Hoffman Estates, IL 60179

)

)

ARNOLD SCHWARZENEGGER, Governor

DEPARTMENT OF FAIR EMPLOYMENT & HOUSING

1515 Clay Street, Suite 701, Oakland, CA 94612 (510) 622-2973 TTY (800) 700-2320 Fax (510) 622-2952 www.dfeh.ca.gov

STATE OF CALIFORNIA – STATE AND CONSUMER SERVICES AGENCY



June 8, 2007

NEIL GIELEGHEM ATTY LAW OFFICES OF NEIL GIELEGHEM 1801 CENTURY PARK, E. STE 2300 LOS ANGELES, CA 90067

RE: E200506A1324-01-pe

LOWENSTEIN/DASGUPTA, JAYTI, As an Individual

Dear NEIL GIELEGHEM:

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Sincerely,

Herbert Yarbrough District Administrator

cc: Case File

JAYTI DASGUPTA MANAGER SEARS 40 HILLSDALE MALL SAN MATEO, CA 94403

DFEH-200-08ew (06/06) ANWAOPAM

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		CM-010
ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, state ber name) - Neil Gieleghem Gieleghem Law Firm 1875 Century Park East, St Los Angeles, CA 90067 TELEPHONE NO: 310 284 3252 ATTORNEY FOR (Name): Plaintiff	COBM ID1303	received
SUPERIOR COURT OF CALIFORNIA, COUNT STREET ADDRESS: 400 County Cente	YOF San Mateo	JUN 0 4 2008 SUPERIOR COURT
MAILING ADDRESS: CITY AND ZIP CODE RECEWOOD City, CA BRANCH NAME: CASE NAME: Lowenstein v. Sea	ZP E U Z CDG	CIVIL DIVISION
CIVIL CASE COVER SHEET Unimited Limited (Amount (Amount demanded demanded is exceeds \$25,000) \$25,000 or less)	Complex Case Designation Counter Joinder led with first appearance by defendant (Cal. Rules of Court, rule 1811)	JUDGE BEPT:
All five (5) items	below must be completed (see instruction	is on paga 2).
1. Check one box below for the case type that Auto Tort Auto (22) Uninsured motorist (46) Other PI/PD/WD (Personal Injury/Property Damage/Wrongful Death) Tort Asbestos (94) Product liability (24) Madical malpractice (45) Other PI/PD/WD (23) Non-PI/PD/WD (23) Non-PI/PD/WD (Other) Tort Business tor/unfair business practice (07) Civil rights (98) Defamation (13) Praud (16) Intellectual property (19) Professional negligence (25) Other non-PI/PD/WD (ort (35) Employment Wrongful termination (36) Other employment (15) 2. This case is is is not confict the intellectual property (19) Extensive motion practice reising the intellectual property (15) 2. This case is significant intellectual manages in the intellectual property (15) 2. This case is significant intellectual manages in the intellectual manag	Breach of contract/warranty (05) Collections (09) Insurance coverage (18) Other contract (37) Real Property Eminent domain/inverse condemnation (14) Wrongful eviction (33) Other real property (25) Unlawful Detainer Commercial (31) Residential (32) Drugs (38) Judicial Review Asset forfeiture (05) Petition re; arbitration award (11) Writ of mandate (02) Other judicial review (39) mplex under rule 1800 of the California Regement: ement: ement: ement: ement: coordination v in other countil to resolve y evidence [. Substantial po	Provisionally Complex Civil Litigation (Cal. Rules of Court, rules 1800-1812) Antimist/Frade regulation (03) Construction defect (10) Mass tort (40) Securities litigation (28) Environmental/Toxic tort (30) Instituting coverage claims arising from the above (1540 provisionally complex case (1995 (41)) Enforcement of Judgment (20) Miscellaneous Civil Complaint PRICO (27) Other complaint (not specified above) (42) Miscellaneous Civil Petition Pathership and corporate governance (21) Other petition (not specified above) (43) ules of Court. If the case is complex, mark the of witnesses with related actions pending in one or more courtes, states or countries, or in a federal court ist-judgment judicial supervision
a. 12 monetary b	e (Discrimination under e dass action suit	FERA)
Neil Gieleghem CSBN 107389)	NATURE OF PARTY OF ATTORNEY FOR PARTY
file on turns resect		
	rer sheet required by local court rule. seq. of the California Rules of Court, you	must serve a copy of this cover sheet on all
Unless this a complex case, this cover ar		ily. Page 1 o Caj Rides of Coun, ades 251 B. 1904 i Standards of Justicial Administration,
Form Adopted for Mondatury Uso	CIVIL CASE COVER SHEET	Sispontis of Junicht Authoristica,

CT CORPORATION

Service of Proces Transmittal

06/05/2008

CT Log Number 513500609

TO:

Legal Intake B6-263B Sears, Roebuck and Co 3333 Beverly Road Hoffman Estates. IL 60179-

RE

Process Served in California

FOR:

Sears, Roebuck and Co (Domestic State: NY)

ENCLOSED ARE COPIES OF LEGAL PROCESS RECEIVED BY THE STATUTORY AGENT OF THE ABOVE COMPANY AS FOLLOWS:

TITLE OF ACTION:

Lou Ann Lowenstein, Pitf. vs. Sears, Roebuck and Co., etc., et al., Dfts

DOCUMENT(S) SERVED:

Summons, Complaint, Exhibit(s). Cover Sheet, Notice of Case Management Conference, Case Management Statement form. Attachment(s), Stipulation and Order

COURT/AGENCY:

San Mateo County, Redwood City, Superior Court. CA Case # CIV473392

NATURE OF ACTION:

Employee Litigation - Wrongful Termination - On November 30, 2005

ON WHOM PROCESS WAS SERVED:

C T Corporation System, Los Angeles, CA

DATE AND HOUR OF SERVICE:

By Process Server on 05/05/2008 at 09:57

APPEARANCE OR ANSWER DUE:

Within 30 days after service - file written response // 10/21/2008 at 9:00 a.m. - Case Management Conference

ATTORNEY(S) / SENDER(S):

Neil Gleieghern Gleieghern Law Firm 1875 century Park East Ste 700 Los Angeles, CA 90067 310-284-3252

ACTION ITEMS:

CT has retained the current log, Retain Date: 05/05/2008, Expected Purge Date:

06/10/2008 Image SOP - Page(s): 30 Email Notification, Legal Intake 86-2638 legalint@searshc.com

SIGNED:

ADDRESS:

TELEPHONE:

C T Corporation System Nancy Flores 818 West Seventh Street Los Angeles. CA 90017 213-337-4615

Sears Holdings Corp. Law Dept. Intake

JUN 06 2008 ROUTED MARY SMIGIELS KI Page 1 of 1/JK

Information displayed on this transmittal is for CT Corporation's record keeping purposes only and is provided to the recipient for quick reference. This information does not constitute to legal opinion as to the nature of action, the amount of damages, the answer date, or any information contained in the documents themselves. Recipient is responsible for interpreting said documents and for taking appropriate action. Signatures on certified mail receipts confirm receipt of package only, not contents

		PLD-05
ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar number, and address Dennis M. Brown, Esq. SB #126575	TELEPHONE NO. 408.998.4150	FOR COURT USE ONLY
Littler Mendelson, P.C.	132,122	
50 West San Fernando Ave., 15 th Fl.		
San Jose, CA 95113		
ATTORNEY FOR (Name): Defendant, SEARS, ROEBUCK A	ND CO.	ENDORSED FILED
NAME OF COURT: Superior Court of California		
STREET ADDRESS County of San Mateo		SAN MATEO COUNTY
MAILING ADDRESS: 400 County Center		1111 0 0 0000
	BY FAX	JUL 0 3 2008
BRANCH NAME:	E E E CEZA	Clark of the Comprise Court
PLAINTIFF: LOU ANN LOWENSTEIN		Clerk of the Superior Court By J. Obaob
PANTIT LOO ANN LOVENSTEIN		DEPUTY CLERK
DEFENDANT: SEARS, ROEBUCK AND CO., et al.		
GENERAL DENIAL		CASE NUMBER: CIV-473392

You MUST use this form for your general denial if the amount asked for in the complaint or the value of the property involved is \$1000 or less.

You MAY use this form if:

- 1. The complaint is not verified, OR
- 2. The complaint is verified, and the action is subject to the economic litigation procedures of the municipal and justice courts, EXCEPT

You MAY NOT use this form if the complaint is verified and involves a claim for more than \$1000 that has been assigned to a third party for collection.

(See Code of Civil Procedure sections 90-100, 431.30, and 431.40).

- DEFENDANT (name): SEARS, ROEBUCK AND CO. generally denies each and every allegation of plaintiffs complaint.
- 2. DEFENDANT states the following FACTS as separate affirmative defenses to plaintiff's complaint (attach additional pages if necessary):

SEE ATTACHED AFFIRAMTIVE DEFENSES

Date: July 3 2008

Erica H. Kelley

(TYPE OR PRINT NAME)

(SIGNATURE OF DEFENDANT OR ATTORNEY)

If you have a claim for damages or other relief against the plaintiff, the law may require you to state your claim in a special pleading called a cross-complaint or you may lose your claim. (See Code of Civil Procedure sections 426.10–426.40.)

The original of this General Denial must be filed with the clerk of this court with proof that a copy was served on each plaintiff's attorney and on each plaintiff not represented by an attorney. (See the other side for a proof of service.)

Page 1 of 2

PLD-050 [Rev. January 1,2007]

GENERAL DENIAL (Proof of Service)

WHO SERVED THE GENERAL DENIAL)

Page 2 of 2

SIGNATURE OF PERSON WHO SERVED THE GENERAL DENIAL)

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LOU ANN LOWENSTEIN V. SEARS ROEBUCK AND COMPANY SAN MATEO SUPERIOR COURT CASE NO. CIV 4733-92

ATTACHMENT TO GENERAL DENIAL

AFFIRMATIVE DEFENSES

AS AND FOR A FIRST, SEPARATE AND AFFIRMATIVE DEFENSE TO EACH AND EVERY CAUSE OF ACTION SET FORTH IN THE COMPLAINT FILED BY PLAINTIFF LOU ANN LOWENSTEIN ("PLAINTIFF'S COMPLAINT"), Defendant Sears, Roebuck and Co. ("Defendant") alleges:

That Plaintiff's Complaint fails to state any claim upon which relief can be granted.

AS AND FOR A SECOND, SEPARATE AND AFFIRMATIVE DEFENSE TO EACH AND EVERY CAUSE OF ACTION SET FORTH IN PLAINTIFF'S COMPLAINT, Defendant alleges:

That based on information and belief, the Complaint and each cause of action alleged therein is barred by the applicable statues of limitations, including but not limited to, California Government Code sections 12960 and 12965, and California Code of Civil Procedure sections 335.1 and 340.

AS AND FOR A THIRD, SEPARATE AND AFFIRMATIVE DEFENSE TO EACH AND EVERY CAUSE OF ACTION SET FORTH IN PLAINTIFF'S COMPLAINT, Defendant alleges:

That each and every act done by Defendant with regard to, or in any way related to, Plaintiff's employment with Defendant was privileged, justified, and consented to by Plaintiff as a good faith assertion of Defendant's legal and contractual rights.

AS AND FOR A FOURTH, SEPARATE AND AFFIRMATIVE DEFENSE TO EACH AND EVERY CAUSE OF ACTION SET FORTH IN PLAINTIFF'S COMPLAINT, Defendant alleges:

That Plaintiff's Complaint and each of its causes of action are barred because all acts of Defendant affecting the terms and conditions of Plaintiff's employment were done in good faith and motivated by legitimate, non-discriminatory reasons and/or as a result of business necessity.

AS AND FOR A FIFTH, SEPARATE AND AFFIRMATIVE DEFENSE TO EACH AND Firmwide:85626272.1 053194.1005 Case No. CIV 4733-92

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LER MENDELSON
FESSIONAL CORPORATION
15 IN FIGURE
15th Floor
JOZE, CA 95113.2303
406.998.4150

That Plaintiff, by her own acts and omissions, including, but not limited to, her failure to complain or otherwise take advantage of Defendant's policies prohibiting workplace harassment,

EVERY CAUSE OF ACTION SET FORTH IN PLAINTIFF'S COMPLAINT, Defendant alleges:

discrimination and retaliation, has waived any claims and purported claims for relief contained in the Complaint.

AS AND FOR A SIXTH, SEPARATE AND AFFIRMATIVE DEFENSE TO EACH AND EVERY CAUSE OF ACTION SET FORTH IN PLAINTIFF'S COMPLAINT, Defendant alleges:

That Plaintiff could have, through diligence, found other employment and taken other action which would have mitigated her damages, and she had an affirmative duty to do so, which was breached by her failure to find other employment and take other action upon the cessation of her employment with Defendant Sears.

AS AND FOR A SEVENTH, SEPARATE AND AFFIRMATIVE DEFENSE TO EACH CAUSE OF ACTION SET FORTH IN PLAINTIFF'S COMPLAINT, Defendant alleges:

That all damages Plaintiff has suffered or will suffer are wholly or in part the result of her own actions, or the actions of other parties, not the answering Defendant.

AS AND FOR A EIGHTH, SEPARATE AND AFFIRMATIVE DEFENSE TO EACH AND EVERY CAUSE OF ACTION SET FORTH IN PLAINTIFF'S COMPLAINT, to the extent that Plaintiff claims that she has suffered emotional distress damages due to Defendant's alleged conduct, Defendant alleges:

That the Court's jurisdiction over the subject matter of the causes of action is preempted by the exclusive remedy provisions of the California Workers' Compensation Act, California Labor Code section 3200, et seq., because Plaintiff's alleged injuries arose as a result of her alleged employment.

AS AND FOR AN NINTH, SEPARATE AND AFFIRMATIVE DEFENSE TO EACH AND EVERY CAUSE OF ACTION SET FORTH IN PLAINTIFF'S COMPLAINT, Defendant alleges:

That any award of punitive or exemplary damages as sought by Plaintiff would violate the due process and excessive fine clauses of the Fifth, Eighth and Fourteenth Amendments of the Firmwide:85626272.1 053194.1005

2. Case No. CIV-4733-92

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United States Constitution,	as well as the	Constitution	of the Stat	e of California
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AS AND FOR A TENTH, SEPARATE AND AFFIRMATIVE DEFENSE TO EACH AND EVERY CAUSE OF ACTION SET FORTH IN PLAINTIFF'S COMPLAINT, Defendant alleges:

That to the extent during the course of this litigation Defendant acquires any evidence of wrongdoing by Plaintiff and the wrongdoing would have materially affected the terms and conditions of Plaintiff's employment or would have resulted in Plaintiff either being demoted, disciplined or terminated, such after-acquired evidence shall bar Plaintiff's claim on liability or damages or shall reduce such claims or damages as provided by law.

AS AND FOR A ELEVENTH, SEPARATE AND AFFIRMATIVE DEFENSE TO EACH AND EVERY CAUSE OF ACTION SET FORTH IN PLAINTIFF'S COMPLAINT, Defendant alleges:

That at all times relevant, Defendant promulgated an anti-discrimination policy and complaint procedure which was communicated to Plaintiff, and Defendant exercised reasonable care to prevent and correct promptly any inappropriate conduct. Plaintiff unreasonably failed to take advantage of the established complaint procedures, failed to take advantage of other preventative or corrective opportunities provided by Defendant and otherwise failed to avoid harm.

AS AND FOR A TWELFTH, SEPARATE AND AFFIRMATIVE DEFENSE TO EACH CAUSE OF ACTION SET FORTH PLAINTIFF'S COMPLAINT, Defendant alleges:

That Plaintiff consented to each of the allegedly wrongful acts she claims that Defendant took against her.

AS AND FOR A THIRTEENTH, SEPARATE AND AFFIRMATIVE DEFENSE TO EACH CAUSE OF ACTION SET FORTH PLAINTIFF'S COMPLAINT, Defendant alleges:

That Plaintiff has failed to timely exhaust her administrative remedies with the Department of Fair Employment and Housing, the exhaustion of which is a condition precedent to the maintenance of this action.

As of the filing of this General Denial, Defendant has no independent knowledge nor has yet completed a thorough investigation or discovery of all facts allegedly constituting the causes of action in the Complaint, and, based thereon, hereby respectfully requests leave of Court to amend Firmwide:85626272.1 053194.1005 Case No. CIV-4733-92

Filed 07/03/2008 Case 3:08-cv-03237-PJH Document 1 Page 33 of 33 this Answer to include those affirmative defenses that are revealed during the course of Defendant's 1 2 discovery. 3 PRAYER 4 WHEREFORE, Defendant prays: 5 1. That Plaintiff take nothing from her Complaint and that the Complaint be dismissed in its entirety with prejudice; 6 7 That Defendant be granted its reasonable costs of defending this action; 2. 8 That Defendant be granted its reasonable attorneys' fees incurred in defense of this 3. 9 action; and 10 For such other and further relief as the Court deems just and proper. 4. 11 Dated: July 3, 2008 12 13 14 LITTLER MENDELSON 15 A Professional Corporation Attorneys for Defendant 16 SEARS, ROEBUCK AND CO. 17 18 19 20 21 22 23 24 25 26 27 28 Firmwide: 85626272.1 053194.1005 Case No. CIV-4733-92

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lose, CA 95113,2303
408,998,4150